

Pulse Secure

Pulse Secure (also referred to as Junos Pulse) is the latest client for connecting to the SSL-VPN.

1. Go to <https://webapps.utk.edu/oit/softwaredistribution/> (OIT Software Download Site).
2. Log in with your NetID & Password.
 1. Select: **I am using a UT Computer**
 2. Click **Continue**
3. Click **VPN**
 1. To determine if you have a 32 bit or 64 bit operating system:
 - a. Go to your desktop
 - i. Right-click on **This-PC**
 - ii. Left-click on **Properties**
 - Under System, you will see either 32-bit or 64-bit.
 2. On the Software Download page, under VPN, choose the appropriate **Pulse Secure Win bit**
4. Click **I have reviewed the help document**

Note: Continue following instructions from this cheat sheet.

 1. Click **Download the software.**
5. Once installed, type Pulse Secure in the search box.
 1. Right click **Pulse Secure**
 - a. Select **Pin to Taskbar**
6. On your taskbar, click  (Pulse Secure icon)
 1. Select  to add a new connection.
 - a. Enter **Name:** UTK VPN
 - b. Enter the **Server URL:** access.utk.edu
 - c. Click **Connect**
7. At **Please select a Realm:**, select Users
 1. Optional: Select Save settings to expedite the login process in the future.
 2. Click **Connect**
8. Enter your **User Name:** NetID
9. Enter your **Password:** NetID password
 1. Optional: Select Save settings to expedite the login process in the future.
10. To connect or disconnect from pulse secure, click the Pulse Secure icon  in your taskbar.

